

## Senior Services of Central Illinois – Senior Transport ADA Reasonable Modification Request Form

Requests for modifications to the policies, practices, or procedures of Senior Services of Central Illinois in order to accommodate an individual with a disability may be made either in advance or at the time of the transportation service. Whenever feasible, requests for reasonable modifications shall be made and determined in advance. A reasonable modification related to the ADA Paratransit is ***a change or exception to a policy, practice, or procedure that allows people with disabilities to have equal access to transportation***. Fill out this form with details about your modification request and how it relates to your disability.

Modification Request By: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_ Phone: \_\_\_\_\_

Modification for (Name) \_\_\_\_\_ Date of Trip: \_\_\_\_\_

Describe the modification request for ADA demand response transportation including why the modification is necessary:

---

---

---

---

---

---

---

---

\_\_\_\_\_  
Signature of ADA Passenger or Guardian

\_\_\_\_\_  
Date

**Once completed, please mail or email this form to:**

Senior Services of Central Illinois

ATTN: Mary Magerl - Reasonable Modification

701 W. Mason Street

Springfield, IL 62702

Email: [m.magerl@ssoci.org](mailto:m.magerl@ssoci.org)

To request a modification by phone, please call the following number: (217) 528-4035, ext. 161

Requests for reasonable modifications may be denied on the following grounds:

1. It is a fundamental alteration to the nature of the program, service, or activity,
2. It is a direct threat to the health or safety of others,
3. It is not a requirement by the requester to use the service, or
4. The modification creates an undue financial / administrative burden.

Senior Services of Central Illinois will strive to acknowledge and approve or deny requests within three (3) business days of receipt. All riders who are denied a request have the ability to appeal. For a copy of our Appeals Form and the complete Reasonable Modification Policy, please [www.centralilseniors.org](http://www.centralilseniors.org).

**All information is kept confidential. All materials are available in accessible format and in languages other than English upon request.**